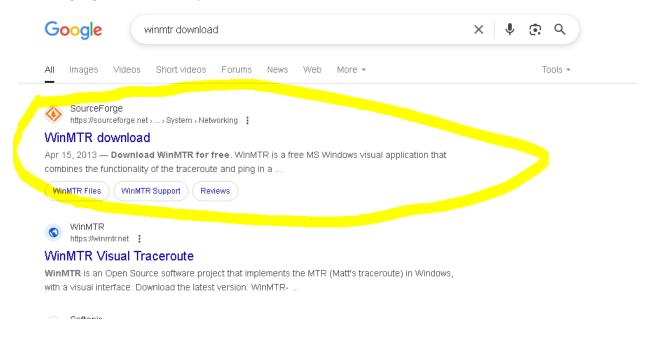
## How to make a MTR test for packet loss

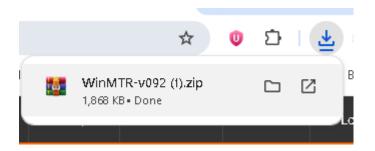
First open your browser.

Write on google Win MTR and you will see:

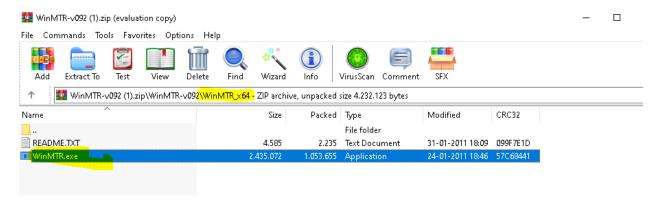


Than click download

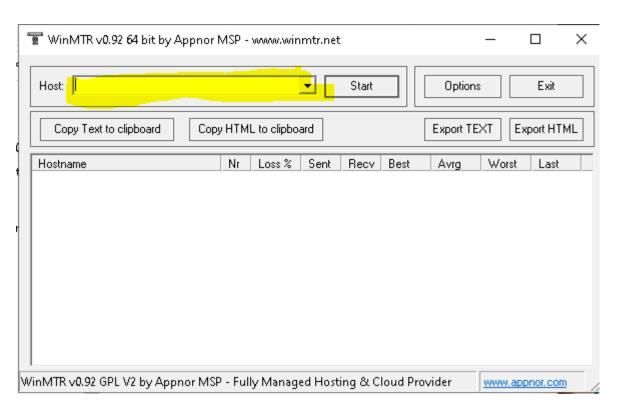




## Open this folder

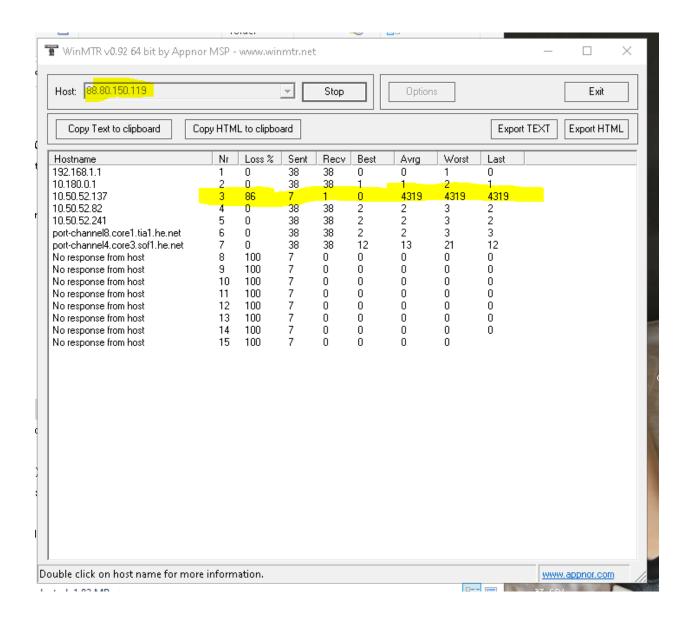


Double click on this



Here you should write your vicidial ip

Example im testing a vicidial



As you see, my internet have loss packet about 80% to this ip. When you have 0 packet loss, it means is voip problem,

After this test, just send us a picture, and contact voipdubai support if you packet loss is less than 2%